

## **Frequently Asked Questions**

### **Where do we meet and what time?**

Our trips depart from the Coast Discovery Marina, next to the Quadra Island Ferry Terminal at 9am. **Please arrive by 8:45am for pre-departure preparations.**

### **What is the cost and how do I pay?**

The price for our farm tour is \$45 per person and payment can be made by Visa, MasterCard or cash. All reservations must be guaranteed with a credit card; should you need to cancel please do so by noon the day before. No shows will be charged full price.

We are proud to be working with Discovery Launch Water Taxi in providing tours to our farms. In order to accommodate the water taxi and their scheduling, all reservations for our Salmon Farm Tour must be made in advance. Our cut off for tour booking is Noon the previous day, we cannot accommodate drop ins.

### **What do I wear on the tour?**

For your comfort we suggest that you dress in layers. Even on a hot summer day, it can be cool out on the water. Sunscreen is a good idea, along with sunglasses. When visiting any salmon farm, you must dip your feet in a disinfecting solution; this is mandatory to meet requirements for bio-security and to protect the health of our salmon. The disinfectant is harmless, however please do not wear open toe shoes.

### **Can my children go?**

Children should be at least 10 years old, however we are happy to try and accommodate your families needs.

### **What is provided?**

All of Discovery Launch vessels are great, offering comfortable seats, large windows that offer good views and a heated cabin. Life jackets are on board. Lunch and snacks are provided; if you have any food allergies, please let us know so that we can make arrangements to accommodate you.

### **Smoking**

Smoking is not permitted on the water taxi or the salmon farms.

### **Camera Equipment**

You are most welcome to bring your camera along. There is a good possibility of seeing wildlife along the way, and the farm setting is extremely interesting, and we think picturesque. On the water there is salt water spray from time to time, please protect your camera accordingly.

### **Where can I buy farmed salmon?**

In Campbell River you can purchase fresh farmed salmon and a variety of Hardy Buoys smoked products at Save-on-Foods and Superstore. Hardy Buoys smoked salmon is also available at Thrifty Foods.

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Should you have any additional questions please give us a call at 250-286-1636. Our intention is that you have a great time while learning about our important industry. The staff on the farms and at the processing plant are proud to show you what they do, and answer your questions, however, please remember that this is a “working tour” and that they have a job to do.